

# Looking back

Value creation through our 2020 strategy

### Our unique positioning

### Givaudan well positioned to benefit from multiple growth opportunities

#### 1990s until today 2000s until today 2010 until today **Geographic Expansion Customer Diversification Expanding Core F&F and Beyond** • Expansion from mature to high growth Supporting growth of strong emerging • F&F Market leadership secured A combined growth and M&A strategy markets, supporting global clients local & regionals, eg: Private Labels • Further **expansion** across geographies (2015 & 2020 Plans), resulted into: in Europe, Natura Boticario in Latam, and clients expansion Moving into: Health & Wellness, · Givaudan pioneer into India and Further rapid expansion thanks to • Applications portfolio expansion into: **Active Beauty** acquisitions: Expressions Parfumées, Snacks, Oral Care, Fine Fragrances for China in 1993-1994, Middle East in drom, Ungerer, Golden Frog,... 1999 women Becoming #1 in naturals and moving into adjacent food functional ingredients **Expanding Integrated Solutions** Expanding local & regional customer base SAP implementation Givaudan Business Solutions (GBS) Managing the business Enhance margins by streamlining operations and more consistently tailored customer service

### Responsible growth.

Shared success.







### Key achievements

Continued investment in commercial high growth markets

Investments in **local & regional customer** segment, both organically and via acquisitions, brings overall share to ~50% of Group sales

key growth areas

(eg. Naturals, health & wellbeing, Active Beauty, local & regional customers)



- > Attained **No. 1 position** in fine fragrance market
- > Sales growth of **5.1%** CAGR (2016-2019)
- Incremental sales contribution of CHF 1.5 billion through acquisitions
- Developing further our integrated solutions business through existing and acquired capabilities

### Key achievements

- Successful global implementation of Givaudan & Business Solutions (GBS), with 3 delivery centres established in Budapest, Kuala Lumpur and Buenos Aires
- Benefits fully achieved and further opportunities for <a href="scope">scope</a> extensions in the future identified
  - Automation and continuous improvement in a manufacturing sites contributed strongly to sustain competitiveness
    - **Significant investments** in new manufacturing facilities in India and China to support business growth

Delivering with excellence



- Strong focus on integration of acquired companies to ensure high levels of service quality during transition
- Highly dedicated supply chain effort to manage multiple crises, particularly impacting raw material supply
- > Earned key sustainability recognitions: CDP leadership scores for climate action and water security; world leader for supplier engagement on climate change, EcoVadis Gold Status
- Well developed business continuity plans in both divisions to provide agility and flexibility in all situations
- Strong improvement in safety performance and culture across the organisation

### Key achievements

**Strengthening global innovation** ecosystem with opening of new flagship Innovation Centre in Switzerland

- **Extended partnership** network in Innovation with academia, start-ups and established innovators
- We have **doubled sales** from innovation linked to external collaboration
  - Established the Givaudan **digital factory** in Paris to drive digital agenda
  - **Improved employee engagement** and strong focus on diversity and leadership development

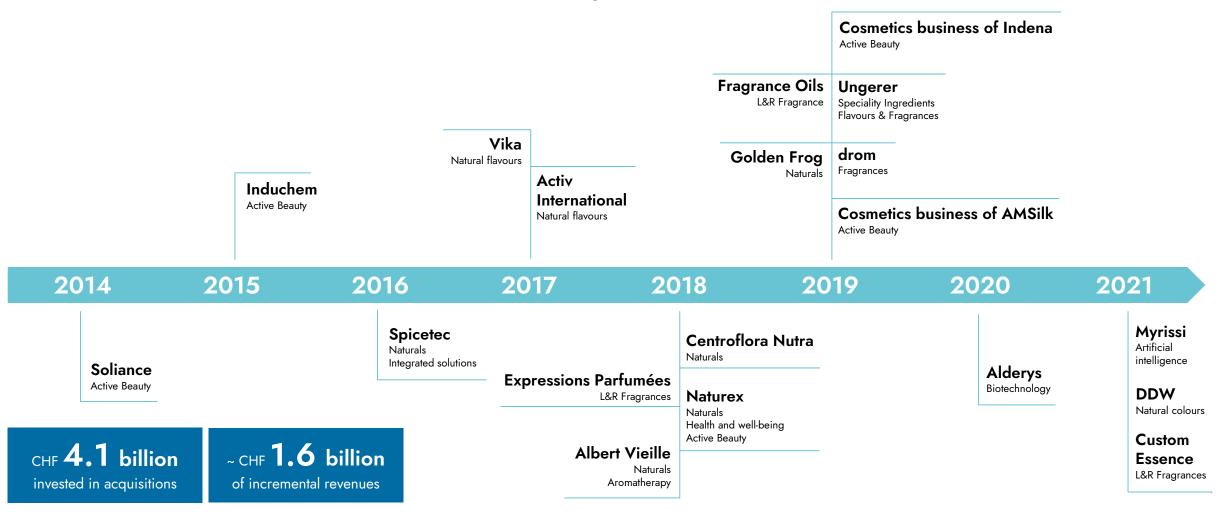


- > Deeper engagement with suppliers on sustainability topics as well as extension of the responsible sourcing initiatives
- > Development of **multiple joint ventures** to secure access to key raw materials in both divisions
- Launch of "Connect to win" programme to accelerate innovation in partnership with suppliers

> Strengthened our commitment to enrich the communities that work with Givaudan

### Value creation through acquisitions

### Our strategy in motion



Givaudan

### Value creation through acquisitions

Expanding our portfolio



Responsible growth. Shared success.

Growing with our customers

4-5%

Average organic sales growth\*

Delivering with excellence

12-17%

Average free cash flow as % of sales\*

**5.1%** In 2016-19

12.5%

In 2016-19

Partnering for shared success

# Partner of choice

- Extended partnership network in Innovation
- Deepened collaboration with suppliers on Innovation & Sustainability
- · Improved employee engagement
- Enriched communities that work with Givaudan

Creating additional value through 16 acquisitions since 2014

**CHF 1.5** bn

annualised revenue contribution from companies acquired since 2014

# Intention to maintain current dividend practice as part of this ambition

- Dividend increased y.o.y
- > CHF 2 billion returned to shareholders in cash dividends 2016-2019

<sup>\*</sup> Over a five-year period by 2020

### Value creation with our 2020 strategy

Responsible growth. Shared success.

Market cap

From 16 to 35bn CHF

Number of employees

From 10 to 16,000

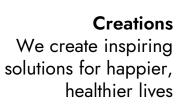
Sales turnover

From 4.4 to ~6.5bn CHF

# Committed to Growth, with Purpose

Givaudan's 2025 strategy

# Our 2025 strategy Committed to Growth, with Purpose





People
We nurture a place
where we all love to
be and grow





Excellence, Innovation & Simplicity - in everything we do



#### Nature

We show our love for nature through impactful actions



#### **Communities**

We bring benefits to all communities that work with us

- 4-5% Growth
- >12% FCF
- Purpose linked targets

Givaudan

Where to play

# Three growth drivers Portfolio, customers and markets

### Our growth drivers – Portfolio, Customers and Markets

#### **Focussed Market Strategies**

- Maximise mature market opportunities
- Extend high growth market leadership



#### **Expand the portfolio**

- Core business
- Health, wellbeing, nutrition and beauty
- Integrated solutions and delivery systems

#### **Extend customer reach**

- Major CPGs and large customers
- Local, regional and emerging customers
- Private labels
- Foodservice providers

Givaudan

How to win

# Four growth enablers Creations, people, nature, communities

#### **Creations**





## Customer and consumer preferred solutions

We will focus our creations on renewable, biodegradable and viable natural solutions, especially in the area of health and wellbeing

#### Digital enabled innovation

Smart creation and selection will multiply our range of possibilities

Through digital consumer platforms we will connect to consumers to identify trends and preferences

# Continued focus on innovating eco-systems and partnerships

We will expand and deepen strategic partnerships with innovative suppliers, customers and other external partners







#### **Nature**





### Creating for a more sustainable world

We will evolve our value proposition and fuel success by anticipating our customers' sustainability needs and offering a sustainable product portfolio

#### Sourcing for good

We will strengthen our responsible sourcing and traceability programme as well as drive supplier engagement on environmental actions

# Reducing environmental footprints

We will expand and deepen strategic partnerships with innovative suppliers, customers and other external partners







### People

### We nurture a place where we all love to be and grow



## Everyone feels welcome, valued and inspired

Through being a leading employer for diversity and inclusion we will better understand the fragmented needs in our operating areas and provide holistic solutions. We will provide differentiated employment options and benefits as well as ensure transparent rewards and recognition



## Caring for health and wellbeing

We will care for our people through promoting employee programmes

Excelling our safety culture will make our workplace safe - everyday, everywhere



## Building the leadership and expertise of all our people

We will accelerate new leadership essentials, anticipate and innovate to attract the workforce of tomorrow as well as ensure the skills and competencies for now and for the future



### People



### We nurture a place where we all love to be and grow

## Doing business with our suppliers in a responsible way

Together with our suppliers we will further embed responsible sourcing by fostering high standards in health, safety, social, environmental and business integrity to source all materials and services in a way that protects people and the environment

2020 Half Year Conference - Company proprietary information of Givaudan

## Leveraging Givaudan business as a force for good

We will **empower our employees to create connected communities** and develop sustainable, scalable solutions together to contribute to happier, healthier lives



How we act

# Excellence, Innovation and Simplicity in everything we do

### Excellence, Innovation & Simplicity - in everything we do



to ensure the most reliable

supply chain

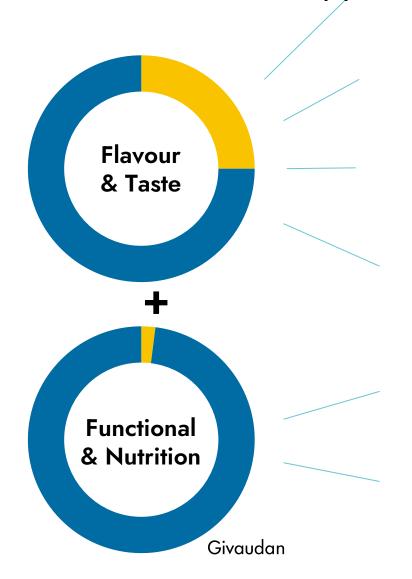


Food and nutrition opportunity





Market Potential as of 2020 (Givaudan scope of activities)





### **Beverages**



Savoury / **Snacks** 



**Dairy** 



**Sweet Goods** 



**Functional** Ingredients



**Nutrition** 

### Food and nutrition market trends

### Impacting our 2025 strategy

Consumer base is growing

Living longer and more consciously

Sustainability is of high concern

#### COVID-19: E-commerce, self-care and localisation gain importance

**Trend** 





#### **Impact**

- More opportunities in high growth markets
- Fully leverage expanded offering



 Demand for naturals, wellbeing, transparency and clean label products



- Innovation (eg. biotech and upcycling)
- Operations (eg. low carbon footprint factories)



- Accelerated digital enablement
- Increased demand for immunity & wellbeing
- Local and agile supply chain

### Strategic pillars to drive growth in Flavours

#### **Our Ambition**

Our ambition is to shape the future of food by becoming the co-creation partner of choice to our customers

#### Our strategic pillars

Where to play			How to win				
	28/11				##		İİİ
Best in class product offering	New customer segmentation & partnerships	High growth markets	Product development	Strategic sourcing	Operations	Digital	People

### Performance ambition — sales growth

### CHF 750m to CHF 1bn additional sales by 2025

4-5%

CAGR%



Best in class product offering



High growth markets



New customer segmentation & partnerships

Where to play

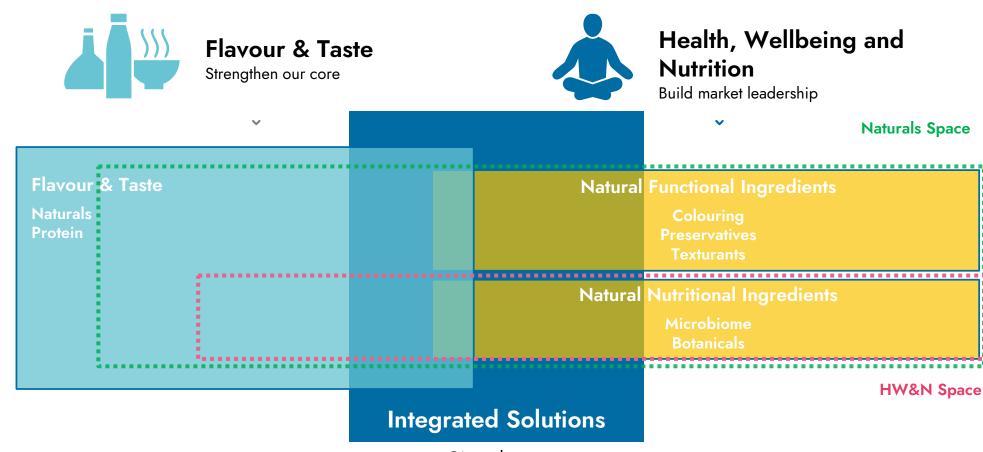
# Best in class product offering



### Best in class product offering



Leveraging the full portfolio to reach our growth ambitions



### Best in class product offering







Protein enablers 〈



Health & Wellbeing (salt, sugar, fat)

Naturals (incl. Biotechnology)











Functional ingredients

**Nutritional** ingredients

Integrated **Solutions** 

Where to play

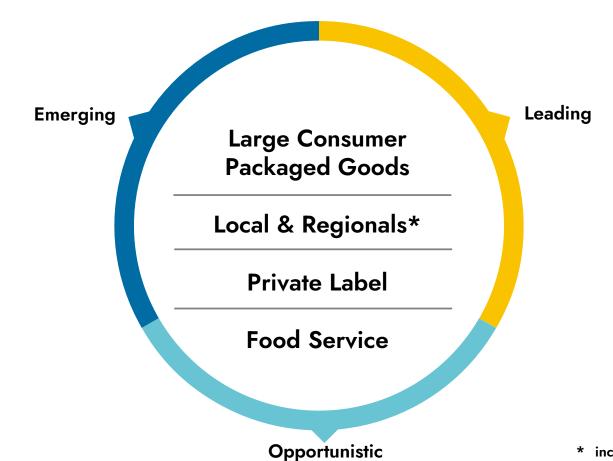
# New customer segmentation & partnerships



### **Customer segmentation**



Delivering new ways to segment & partner to win with customers



<sup>\*</sup> incl. emerging customers and disruptive innovators

Where to play

# High growth markets



### High growth markets



### Our key focus countries and regions to capture growth

#### Design



Portfolio

Cost

Regulatory

#### **Deliver**



Localised operations

Agile supply chain

Speed & quality





#### Develop

Commercial & innovation footprint

Distribution network



Innovation & customer engagement

Agile operations

How to win

# Product development



# Pioneering innovative & efficient product development Focussed on full recipe development

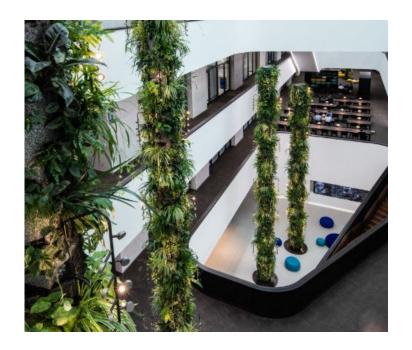




Service models aligned with customer and consumer needs

**Different end-to-end brief processes** based on opportunity type

**Tailored approach** to efficiently execute cost-driven and innovation projects





Enabled by artificial intelligence and digital tools

**Digital tools** to reinvent brief execution process and expand customer reach

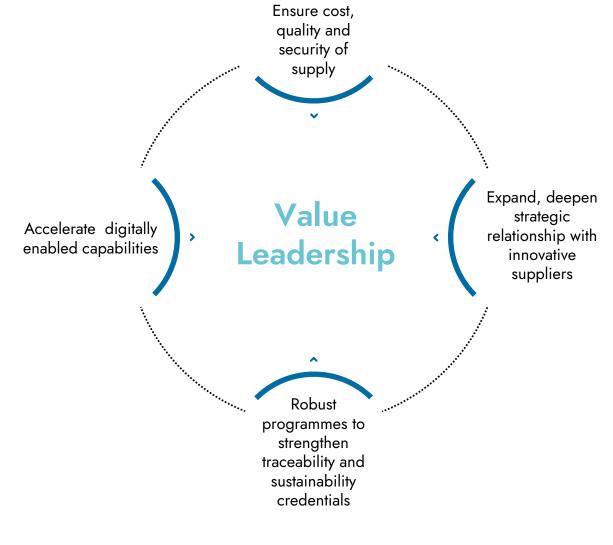
**Artificial Intelligence** to identify, resource, and manage projects based on propensity to win

# Strategic Sourcing



#### Strategic sourcing





# Operations



#### **Operations**



# Become the industry's operations lighthouse



Flexible and optimised footprint

Cost, quality and

service

leadership

 Digital transformation and automation of supply chain and manufacturing
 processes

BusinessContinuity Plan

 Climate agenda commitments (CO<sub>2</sub>, water, and waste targets)

# Digital



#### Digitalised value chain



End-to-end digitalisation of our value chain



# People iii



#### Our people







#### **Engagement**

Continue to foster a culture that develops, supports and motivates our people



#### **Diversity**

Implement plans to deliver on our diversity commitments



#### **Skills**

Build stronger leadership and expertise of our people

## Taste & Wellbeing

Our new division name





## Our new division name Taste & Wellbeing





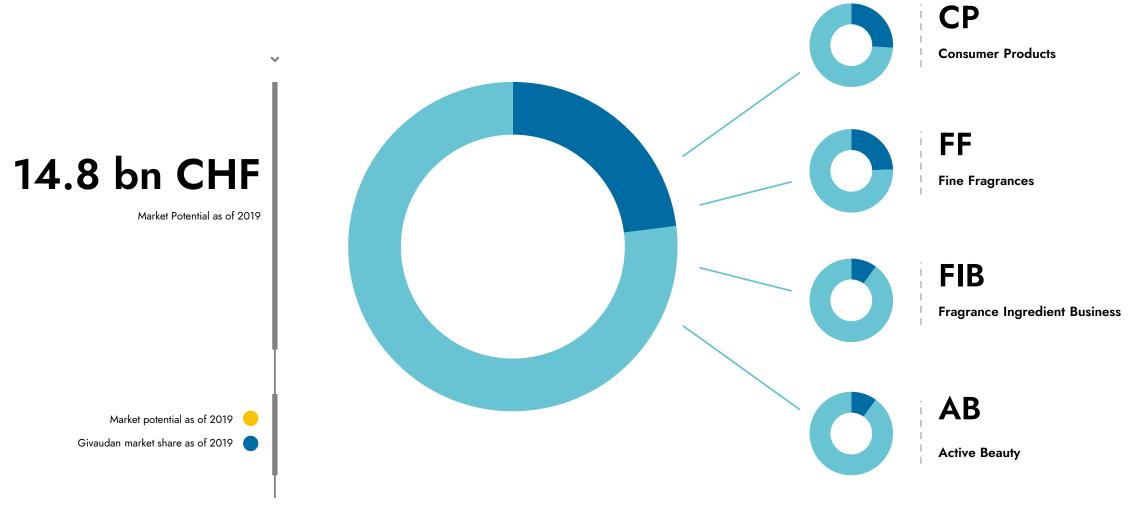
Our ambition is to **shape the future of food** by becoming the **co-creation partner** of choice to our customers

Built on our global leadership position in flavour and taste, we go beyond to create food experiences that do good and feel good, for body, mind and planet





### Fragrance market overview



### Fragrance market trends

#### Impacting our 2025 strategy

Consumer base is growing

Living longer and more consciously

Sustainability is of high concern

COVID-19: E-commerce, self-care and localisation gain importance

**Trend** 



**Impact** 

- Urbanisation in high growth markets
- Aspiration for hygiene and beauty



 New demographics, e.g. silver generation



 Biodegradable, renewable, natural ingredients



- Retail channels upheaval
- Digital enablement
- Local and regional brands

#### Our ambition

We create for happier, healthier lives with love for nature

Let's imagine together...





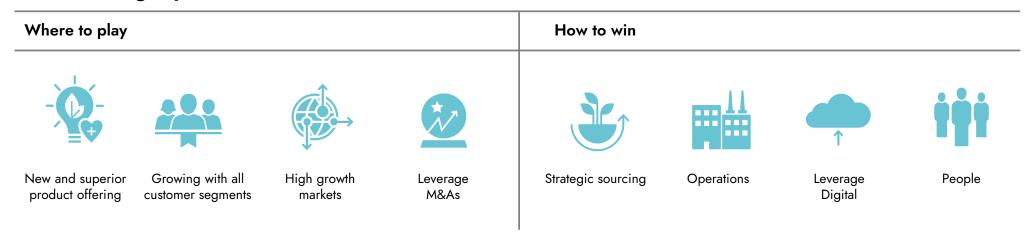
By reinforcing our leadership in fragrances we want to become the creative partner of choice not only in personal, fabric, hygiene and home care but also in fine fragrances and beauty overall

#### Strategic pillars to drive growth in fragrances

#### Our ambition

By reinforcing our leadership in fragrances we want to become the creative partner of choice not only in personal, fabric, hygiene and home care but also in fine fragrances and beauty overall

#### Our strategic pillars



#### Performance ambition — sales growth

#### CHF 650m to CHF 800m additional sales by 2025

4-5%

CAGR%



New and superior product offering



Growing with all customer segments



High growth markets

Where to play

## New and superior product offering



### New and superior product offering





Leverage our capabilities and acquisitions for our ingredients







Further expand our offering in Active Beauty



Delivery Systems

Provide the next generation of bio-caps







Provide our customers with the most innovative and qualitative ingredients Where to play

## Growing with all customer segments



#### Growing with all customers segments





Leveraging M&A with Givaudan capabilities

#### Growing with all customers across all categories













Estimated retail value (bn CHF) (Source Euromonitor)

160

200

**50** 

140

**7**0

Where to play

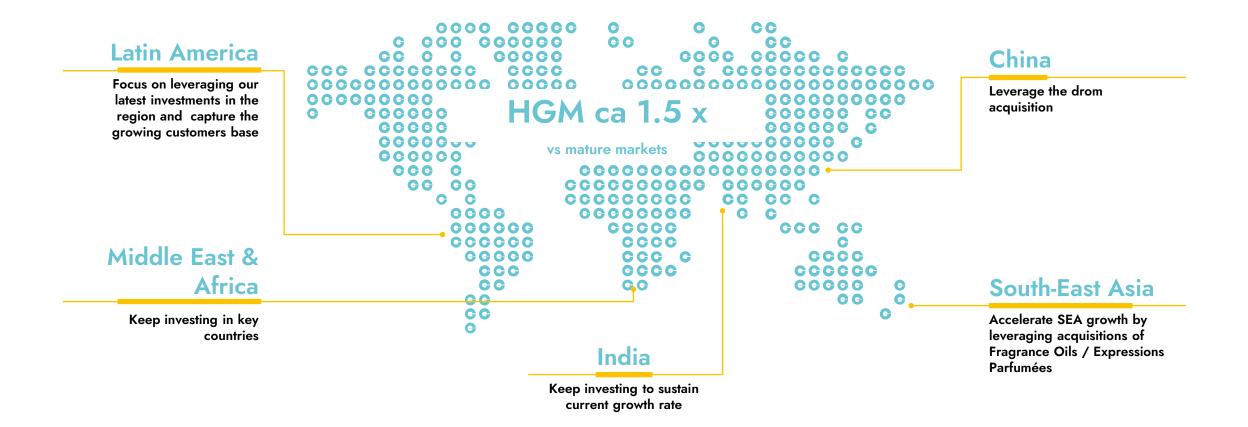
# High growth markets



#### High growth markets



#### Our key focus countries and regions to capture growth



Where to play

# Leverage M&A



## Leverage our acquisitions



#### Outstanding portfolio aligned with market trends

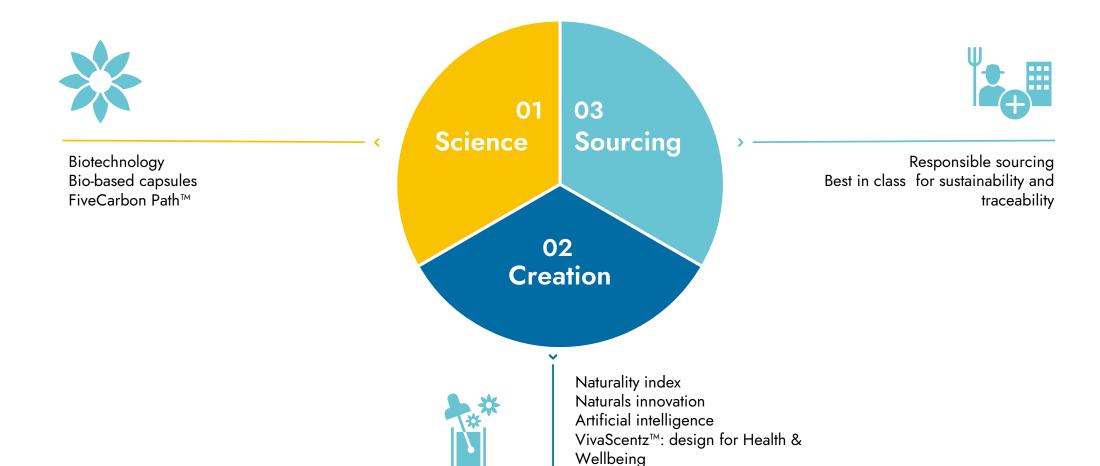


## Purpose driven innovation and sourcing



### Purpose driven innovation and sourcing Sustainability meeting current and future needs





## **Operations**



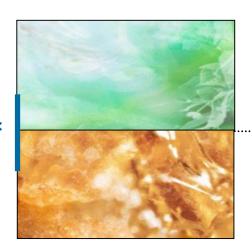
#### **Operations**







Best palette & vertical integration
Ingredients Advantage









Best in class business continuity plan
Operations Risk Management

# Leverage digital



#### Leverage digital

### Expanding our digital capabilities









# People iii



#### People



## Fragrance Division key specific initiatives



Acquire and develop the skills needed to achieve our ambitions

Achieve our targets for diversity in high growth markets and gender



**Diversity** 



Continue to foster a culture that develops, supports and motivates its people

## Fragrance & Beauty

Our new division name





## Our new division name Fragrance & Beauty





#### **Our ambition**

By reinforcing our leadership in fragrances we want to become the creative partner of choice not only in personal, fabric, hygiene and home care but also in Fine Fragrance and beauty overall



#### Follow us on social media @givaudan









